



DU NORD SKI CLUB INC.
MT. BAW BAW – ALPINE VILLAGE

DU NORD SKI CLUB INCORPORATED A0028131C
ABN 52 448 720 711

Du Nord Ski Club Booking & Cancellation Policy

- When making a booking a deposit of 50% of the total booking cost will be required within 36hrs of your booking confirmation.
- The balance of the booking cost will be required as per the due date issued on your invoice. All payments are due in full before entry will be provided. The booking Invoice that will be emailed to you and will included payment options.
- Should full payment not be received by the date shown on your invoice, your booking could be cancelled, and a cancellation fee will apply (please refer to our cancellation policy).
- Short notice bookings will require payment in full when making your booking. This can be done either by direct funds transfer, PayPal or by paying our lodge manager directly (cash only) on arrival at the lodge.

ARRIVAL AND DEPARTURE TIMES

Arrival time for all Members and Guests is **5pm** on any given day.
Departure time for all Members and Guests is **3pm** on any given day.

- A weekend booking will be from **5pm** on Friday evening until **3pm** on Sunday of that same weekend. This will be a two-night booking. One-night weekend bookings are not available in peak times. As the weekends are popular.
- A one-night booking will be from **5pm** on any given day, until **3pm** the following afternoon. Should you decided not to arrive on the evening prior, and arrive on the morning of your booking, the fee will remain the same, as will the departure time of **3pm** that same day.

CANCELLATION POLICY

- Should you cancel your booking within **15 days** of your booked arrival date; a **100% cancellation fee will apply**. You will not be eligible for any refund.
- Should you cancel your booking between **30 and 16 days** prior to your booked arrival date; a **50% cancellation fee will apply**. You will receive a refund of 50% of your total booking amount less any PayPal fees.
- Should you cancel your booking **31 days or more prior** to your booked arrival date; a **25% cancellation fee will apply**. You will receive a 75% refund of your total booking amount less any PayPal fees.
- If you are unable to attend due to COVID 19 Lock Down where the Victorian government has determined that you must not travel outside of your area or if you are from interstate and unable to arrive into Victoria, then a rebooking for another date is permissible or a 100% refund less any PayPal fees. This Refund is only for Lock Down instances and will be based on the address you have provided at the time of booking.

Payment of your deposit will be taken as acceptance of this booking and cancellation policy.